

Product Care & Maintenance



Fabric Upholstered Furniture

We want you to enjoy your Fantastic Furniture for as long as possible, with simple care and maintenance you will extend the life of your furniture.

For general maintenance regularly vacuum on a low suction setting. When dust settles it can become abrasive and cause damage to the cover.

Do not remove covers for cleaning unless otherwise stated. Blot food and drink spills immediately with a white, clean and dry cloth. Avoid rubbing and allowing these spills to dry, keep furniture in the shade away from direct heat and sunlight. If further cleaning is required use a clean cloth and mild, warm, soapy water using non coloured soap flakes. Professional cleaning is also recommended.

All covers will fade over time; however protecting your furniture from direct sunlight will avoid rapid and excessive fading from our sun's harmful UV rays. Keep your product away from direct heat sources such as fireplaces and heaters. Avoid contact with chlorine, chlorine stains are permanent and will change the colour of the material. Be careful of wet swimmers and towels after a swim in the pool! Wet towels and clothing can also cause mould growth and dye transfer as well as leave watermarks.

Check all your furniture hardware (screws, nuts and bolts) fastenings to make sure they are not loose and tighten regularly to help keep product looking its best for years to come.

These care instructions are a general guide – for any specific instructions check your product care label.

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Timber and Timber Veneers

We want you to enjoy your Fantastic Furniture for as long as possible, with simple care and maintenance you will extend the life of your furniture.

For general maintenance use a clean, damp, non abrasive cloth with warm mild soapy water to remove stubborn stains. Always clean stains and spills immediately otherwise you risk damaging the finish. Avoid using scouring pads and abrasive cleaners as they will cause scratches.

Do not soak or allow spills to soak in. Wipe off any excess moisture with a dry cloth. Do not use silicone based products, and when using furniture polish, use sparingly and do not rub the surface to avoid damaging the original finish.

Use heat protecting mats for hot items. Tablecloths, placements and coaster are recommended to protect against moisture and general wear and tear.

Extreme temperatures can cause solid timber to expand and contract resulting in movement and may lead to splits and cracks.

Keep timber furniture away from direct sunlight and heat sources, as this may cause the finish to fade or change appearance.

Check all your furniture hardware (screws, nuts and bolts) to make sure they are not loose and tighten regularly to help keep the product looking its best for years to come.

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Aluminium, Metal or Steel Furniture

We want you to enjoy your Fantastic Furniture for as long as possible, with simple care and maintenance you will extend the life of your furniture.

For regular maintenance dust regularly to prevent dirt build up. A damp cloth is all you need, For stubborn dirt use mild soapy water and dry with a soft cloth. Ensure you wipe up spills immediately.

Use specialised cleaning products for chrome and stainless steel. Always wipe off any remaining moisture after cleaning to help prevent rust.

Do not use abrasive cleaning products and make sure your furniture is not exposed to damp or wet environments, as this may cause erosion.

Check all your furniture hardware (screws, nuts and bolts) to make sure they are not loose and tighten regularly to help keep the product looking its best for years to come.

These care instructions are a general guide – for any specific instructions check your product care label.